

## **Au Pair International B.V. – Payment terms as of January 2021**

Payments are subject to the following cumulative terms:

### 1 Placement subscription FLEX

#### **I Payment method**

- The one-time payment for the registration costs and, if applicable, the IND fee/ foreign partner agency fee, as well as the monthly payment are made by direct debit. The host family gives Au Pair International B.V. permission to do so via the authorization form provided.
- The monthly subscription fee is debited in the month preceding the placement month.

#### **II Subscription term**

- The first placement month starts on the day the au pair arrives in the Netherlands. If, due to circumstances, this date differs from the day on which the au pair takes part in the Au Pair International B.V. program, the host family can request an alternative start date. The Au Pair International B.V. chosen start date will always supersede.
- The minimum duration of the subscription is one month.
- The subscription ends automatically after a maximum of twelve months (written cancellation is not necessary).

#### **III Interim termination of subscription**

- No refund will be made of the one-time registration costs. The host family must pay these costs even if the registration of the host family and / or the au pair is stopped prematurely, either on the initiative of the host family and / or the au pair, or on the initiative of Au Pair International B.V.
- Only if applicable: there will be no refund of the IND fees. The host family must pay these costs, unless the application for the au pair visa and / or residence permit has not yet been submitted to the IND.
- Only if applicable: there will be no refund of the fee to the foreign partner agency. The host family must pay these costs, unless the au pair with whom there is a match is not traveling to the Netherlands.
- The placement subscription can be terminated prematurely, if the placement of the au pair with the host family ends prematurely. The host family must submit a written request (via e-mail) to Au Pair International B.V. The notice period is one (1) month. The cancellation must be received at Au Pair International B.V. before the end of the placement month. If your au pair arrived on August 15 and you cancel the subscription no later than September 14, you will pay a two-month subscription fee. If in this case you cancel the placement on September 15th or, for example, on September 30th, you will pay a three-month subscription fee. Also following from this example, you always pay full subscription months, we do not provide refunds for partial of a placement month.
- If the au pair is still staying with the host family after the expiry of the subscription, and the host family has not arranged another sponsor (recognized au pair agency) for the au pair, and / or the au pair has not yet left the Netherlands, then the costs for the placement subscription continue for a maximum of one month after the transfer of the au pair to another sponsor or the departure of the au pair from the host family.
- Au Pair International B.V. reserves the right to prematurely terminate the placement of the au pair for reasons of its own. The same rules as described above apply to the host family when cancelling the subscription.
- If Au Pair International B.V. receives indications that require an investigation into a possible claim of the host family in abuses and / or irregularities within the placement, at that point and at the discretion of Au Pair International B.V., then at least one additional subscription month will be due as described under the above conditions. In case of an extensive investigation, Au Pair

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International B.V. may decide to charge the host family up to a maximum of three extra placement months.

### **IV No or late payment**

- If the collection order is refused and Au Pair International B.V. must send a reminder, the host family will be charged € 20.00 per reminder sent by Au Pair International B.V.
- Au Pair International B.V. reserves the right to terminate the payment in instalments option, if the direct debit order is refused at least twice during a placement. The host family will then need to pay the remaining balance for the placement as one single payment in full. If the remaining payment is not received within the payment term or if the remaining payment is claimed by Au Pair International B.V. is not considered expedient, then Au Pair International B.V. reserves the right to terminate the provision of services and thus the placement of the au pair.
- Should Au Pair International B.V. be left with no option other than to hand over the claim for collection (including reminder and / or remainder costs) of the host family, Au Pair International B.V. will be entitled 1.5% default interest per month or part of a month. In addition to these collection costs, all other (extra) judicial (collection) costs to be incurred on the basis of the Extrajudicial Collection Costs Standards Act will also be fully payable by the host family.

### **V Other conditions**

- Self-match service: if the au pair drops out during registration, or if it appears that Au Pair International B.V. cannot accept the au pair in the program, the host family has the right to propose a replacement au pair to Au Pair International B.V. at least once, as a courtesy. From the third proposed candidate, an additional € 121 will be charged per candidate for registration.
- For each renewed au pair placements, all costs (registration costs and placement subscription) will be charged again. If applicable, IND fees and a fee for the foreign partner office are once again due for each new placement.
- The application for the visa and / or the residence permit (if applicable) is submitted as soon as the registration of the host family and the au pair has been successfully completed and the payment / collection of the IND fees and registration costs have been credited to the company account of Au Pair International B.V.

### 2 One-time payment FLEX

Would you prefer not to have the placement costs debited from your bank account every month? We can also send you an invoice for the total costs due. You can request a refund in the event of an early termination of the placement under the conditions described above. You must do this in writing (by e-mail).

### 3 Single payment DISCOUNT - NO REFUND / LENIENCY POSSIBLE

Would you prefer to use the cheapest possible rate? We offer you a discount of no less than 15% on the total placement costs that apply to your placement, if you waive your right to a refund. (No discount is therefore levied on registration costs and, if applicable, the IND fee / the fee to the foreign partner office.) In this case, during the registration phase, we will send you an invoice for the entire placement period.

Please note: With this form of payment you are not entitled to any refund or leniency of the amount paid in the event of an unexpected premature termination of the placement.