AU PAIR INTERNATIONAL

Privacy Statement

Au Pair International B.V. · version 1 December 2026

This privacy statement explains which personal data Au Pair International processes about host families, au pairs and website visitors, why we do so, how long we keep it and what rights you have.

Who we are

Au Pair International B.V., a recognised sponsor with the Dutch Immigration and Naturalisation Service (IND), is responsible for processing your personal data.

- Address: Hereplein 3, 9711 GA Groningen, the Netherlands
- Chamber of Commerce number: 67343252
- Email: info@aupairinternational.nl
- Phone: +31 (0)70 221 1395

Data Protection Officer (DPO)

Mirjan Groot is our Data Protection Officer. You can reach her at info@aupairinternational.nl, with "DPO" in the subject line.

What data we process and why

Purpose	From whom	What data	Legal basis
Registration and screening for the au pair programme	Host family, au pair	Name, address, date and place of birth, nationality, gender, phone, email, copy of passport or ID, photos, application form, family composition including children, income and municipal registration (BRP) data of the host family, references of the au pair	Performance of the agreement; legal obligation as recognised sponsor
Application for a provisional residence permit (MVV) and/or residence permit with the IND	Host family, au pair	The data the IND requires, including the citizen service number (BSN) of both host parents and the au pair's antecedents certificate	Legal obligation
Guidance during the exchange year, including appointments after arrival and any rematch	Host family, au pair	Contact details, task schedule, notes of conversations and correspondence	Performance of the agreement; legal duty of care as recognised sponsor

Purpose	From whom	What data	Legal basis
Invoicing and payments	Host family	Name, address, bank account number, invoice and payment details	Performance of the agreement; legal tax retention obligation
Inquiry with previous au pair agencies	Host family	Name and previous placements	Legitimate interest and duty of care as recognised sponsor
Newsletter	Anyone who signs up	Name and email address	Consent; you can unsubscribe at any time
Contact via website, email or phone	Anyone who contacts us	Name, contact details, content of your message	Legitimate interest: answering your question
Logging in to the portal	Host family, au pair, staff	Login details, verification codes, log files	Performance of the agreement; legitimate interest: security

Special and sensitive data

Citizen service number (BSN)

We ask for the BSN of both host parents, because the IND requires this number for the application for an MVV and/or residence permit for the au pair. We use the BSN only for that application and for no other purpose. We only ask for the au pair's BSN if she needs to take a tuberculosis test at the GGD. We then use it only to make that appointment. We do not ask for the BSN of the children in the host family.

Religion or belief

We ask the host family and the au pair about their religion or belief, so that they can take this into account when getting to know each other. Answering this question is voluntary. We only process this information with your explicit consent. You can withdraw your consent at any time; we will then delete it. Whether or not you answer has no effect on your participation in the programme.

Health

We ask au pairs for a health declaration from their general practitioner. It only states whether the au pair is suitable for the programme, suitable under conditions (for example if she brings medication) or not suitable. We do not ask for diagnoses. In addition, the au pair may voluntarily provide test results for hepatitis and tuberculosis; this is not required. We only process this data with the au pair's explicit consent, to assess whether she can safely take part in the programme and in caring for children. We delete this data after the au pair's arrival in the Netherlands, or within six months if the placement does not go ahead.

Antecedents certificate

The IND requires au pairs to sign an antecedents certificate. We only process this certificate for the IND application and keep it in the placement file.

Who we share data with

We never sell your data. We only share it when this is necessary for the programme or required by law:

- **IND**: for the application and for supervision as recognised sponsor.
- **Host family and au pair**: we share the au pair's application form with the host family. We share host family data with the au pair as far as needed to get to know each other and for the placement.
- **Municipality and GGD (public health service)**: for appointments after the au pair's arrival, such as municipal registration and the TB test.
- **Service providers acting on our behalf**: the administrator of our portal, our IT administrator for Microsoft 365, the administrator of our website and our accountant. We have concluded a data processing agreement with each of them.

We do not share data with partner agencies outside the European Union. Our service providers process data within the European Economic Area (EEA). Microsoft may in some cases process data outside the EEA; the safeguards required by the GDPR apply to this.

How long we keep data

Data	Retention period
Placement file for a placement in which we act as recognised sponsor	Until five years after the au pair's departure from the Netherlands (legal record-keeping obligation)
Placement file for a European au pair	Six months after the au pair's departure
Data of a placement that does not go ahead	No later than six months after the decision
Invoices and payment details	Seven years (tax retention obligation)
Religion or belief	As long as the file is kept, or shorter if you withdraw your consent
Newsletter	Until you unsubscribe
Contact messages	Become part of the file and follow the retention periods above. If no placement follows, we delete them no later than six months after the last contact.

Security

We take appropriate technical and organisational measures to protect your data against loss, misuse and unauthorised access. For example, the portal is encrypted and you log in with a verification code. Only staff who need your data for their tasks have access to it. Do you suspect misuse? Please report it to info@aupairinternational.nl.

Your rights

You have the right to:

- access your data;
- have incorrect data corrected;

- have your data deleted, unless we are legally required to keep it;
- have the processing restricted;
- object to processing based on legitimate interest;
- receive your data in a common file format (data portability);
- withdraw your consent, for example for the newsletter or for the information about your religion.

Send your request to info@aupairinternational.nl. We may ask you to identify yourself. We respond within one month. For complex requests this may be extended by two months; if so, we will let you know within one month.

Complaints

Are you not satisfied with how we handle your data? Please contact us first. You also have the right to file a complaint with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens) via autoriteitpersoonsgegevens.nl.

Cookies

Our website uses cookies. Which cookies these are and how you can refuse them is explained in our cookie policy at https://aupairinternational.nl/cookies/.

Changes

We may update this privacy statement. The most recent version is always available on our website. This version is dated 1 December 2026.

In case of any difference between this English version and the Dutch version, the Dutch version prevails.